



# Communicator 6.3.0 Beta Release Notes

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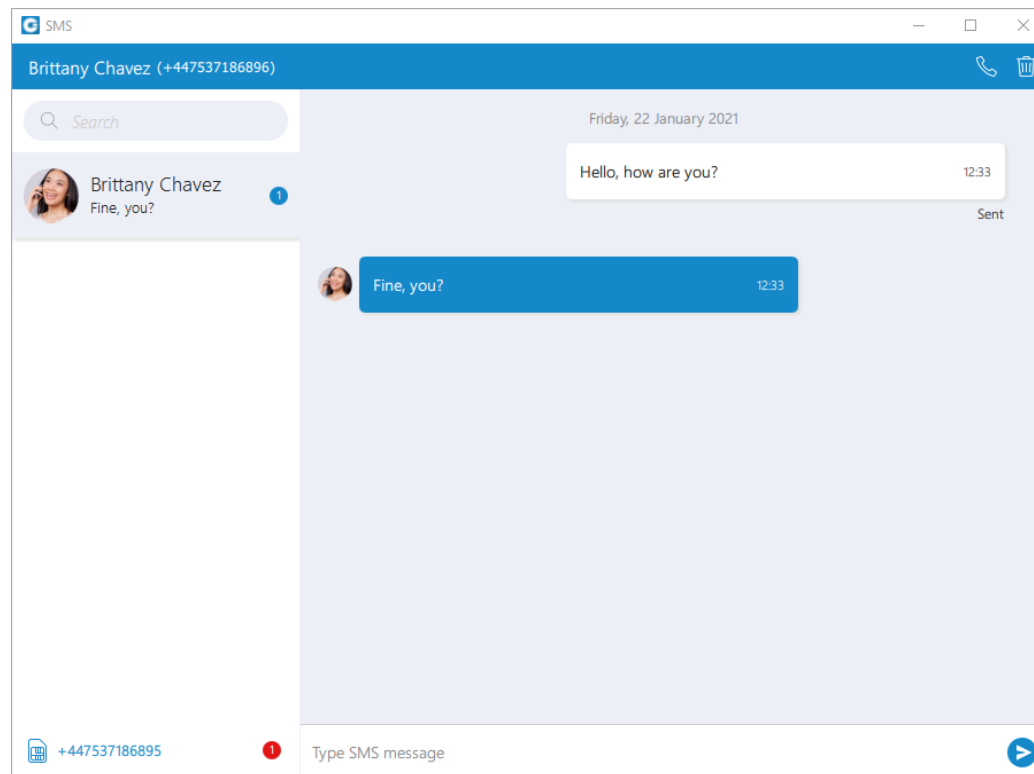
# FEATURES

## Produce the “+” (plus) sign inside Phone Module

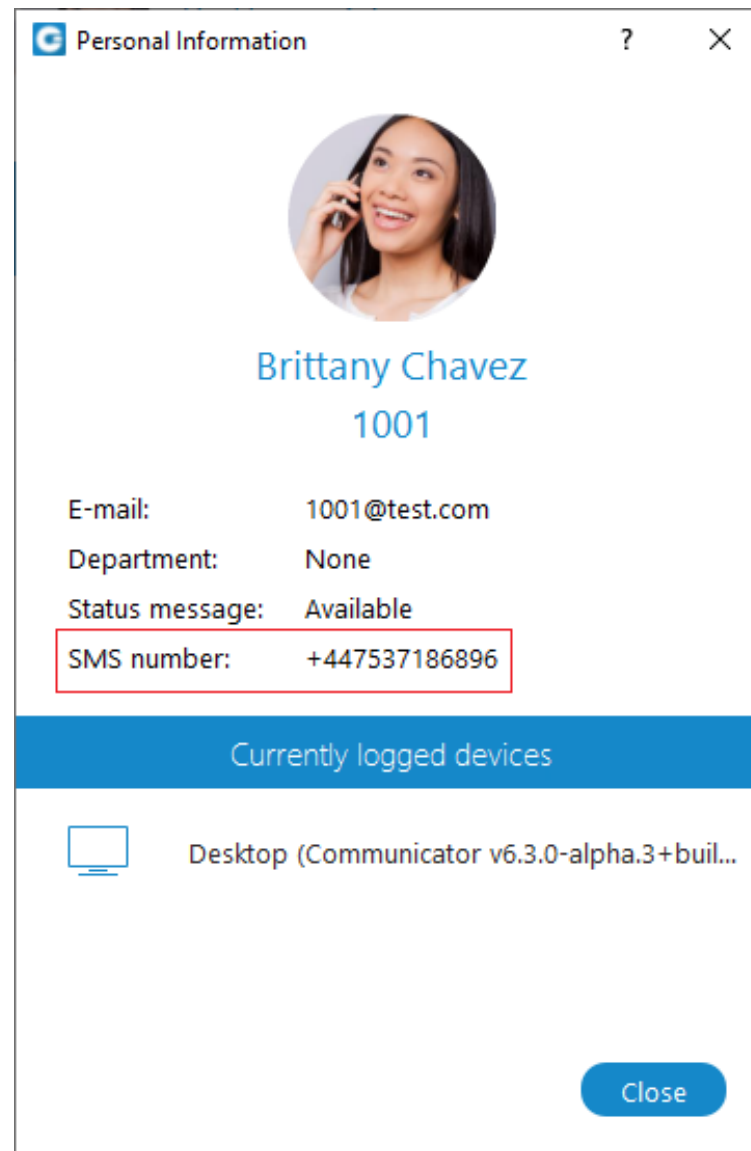
When a user presses and holds down any key inside the Phone Dialer except “0”, it will display the pressed number or sign. However, when the user presses and holds down the “0” key, it will display the “+” (plus) sign.

## SMS


Communicator 6.3 brings a new SMS feature that allows you to send and receive SMS messages.



In case you have associated an SMS number with your Extension, open the “Personal Information” screen to see your SMS number.




**Personal Information** ? X



**Brittany Chavez**  
1001

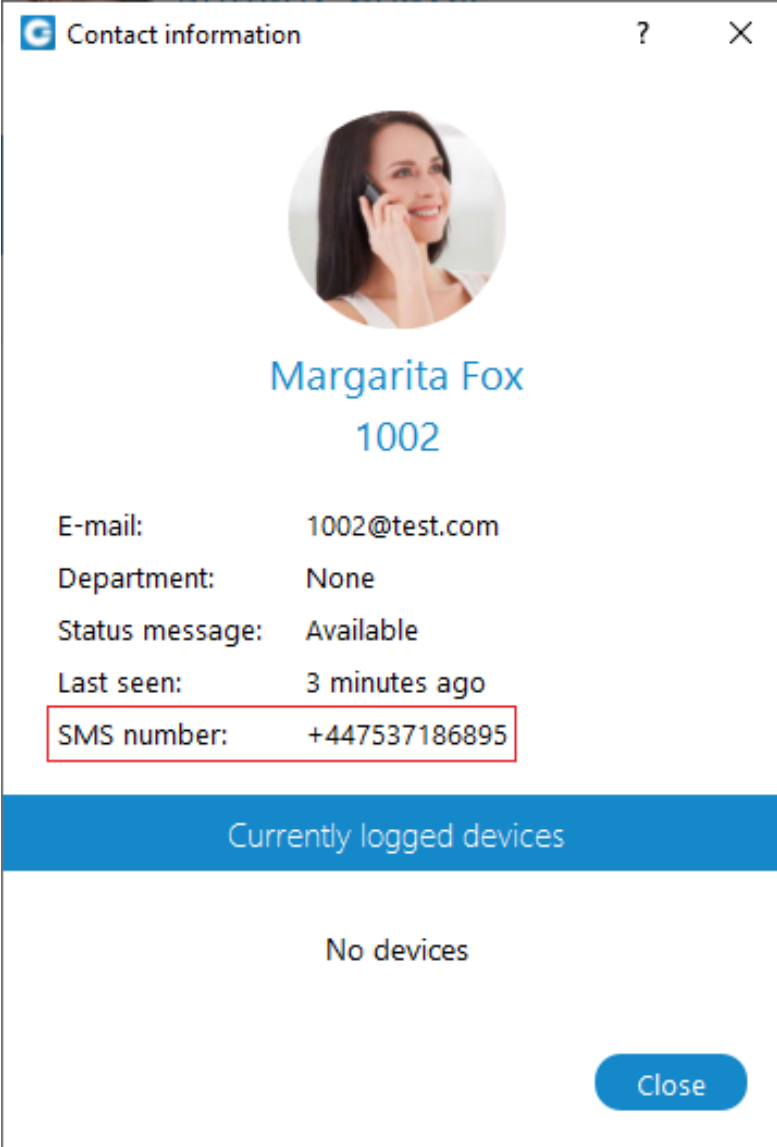
E-mail: 1001@test.com  
Department: None  
Status message: Available  
SMS number: +447537186896

Currently logged devices


 Desktop (Communicator v6.3.0-alpha.3+buil...)

Close

Open the “Contact Information” screen to see the contact’s SMS number.



**Contact information** ? X



**Margarita Fox**  
1002

E-mail: 1002@test.com  
Department: None  
Status message: Available  
Last seen: 3 minutes ago  
SMS number: +447537186895

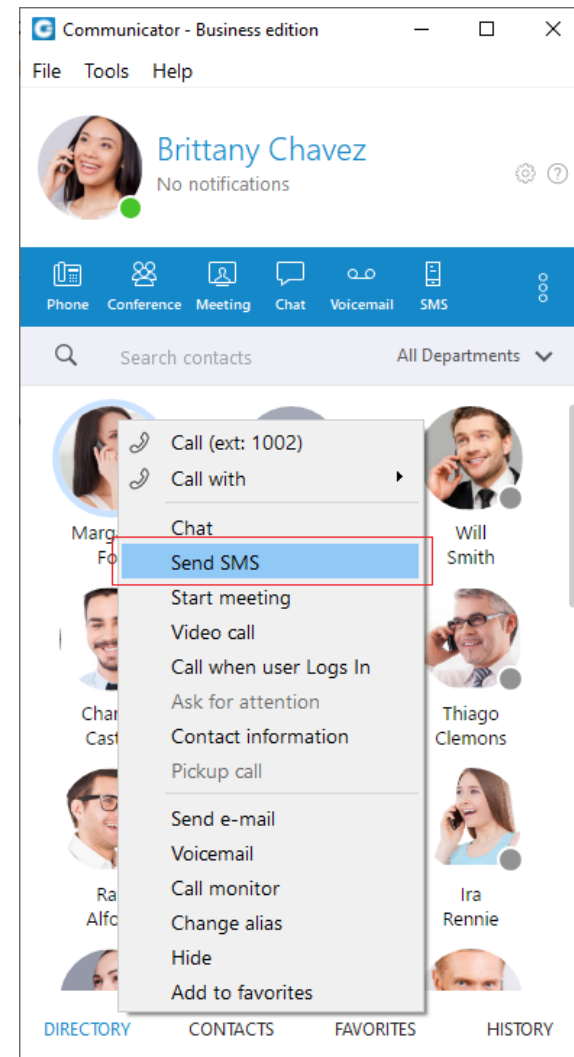
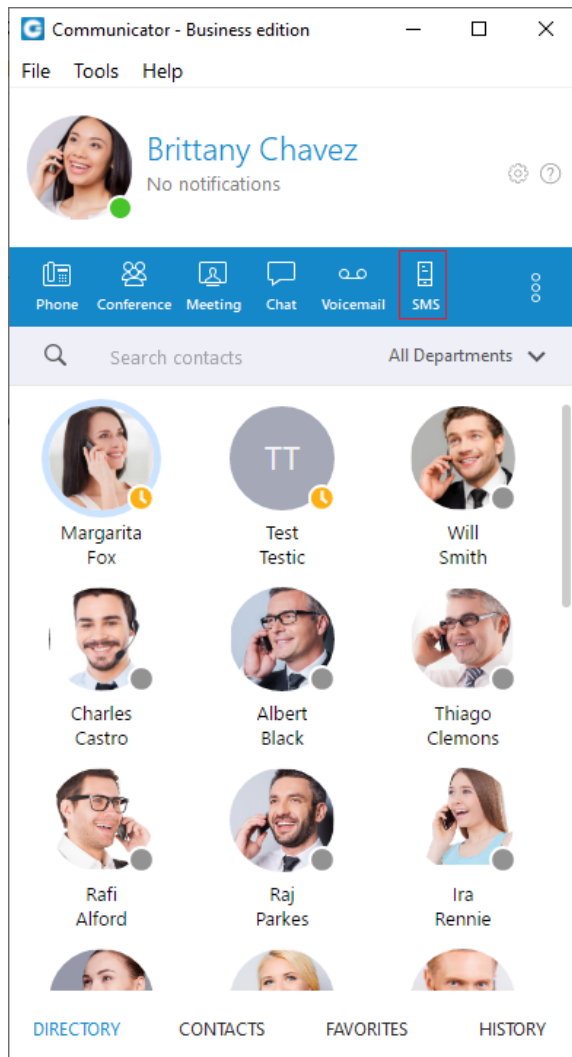
Currently logged devices

No devices

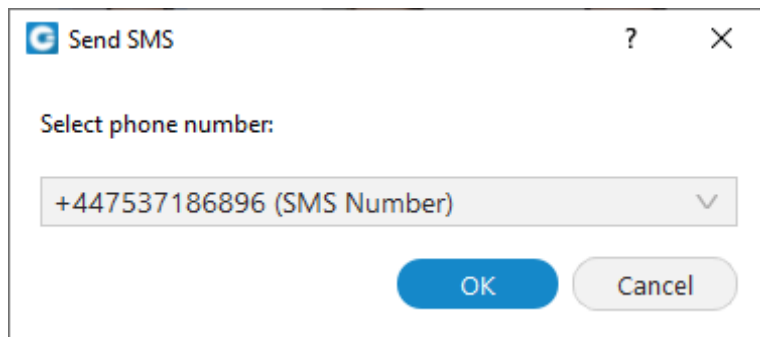
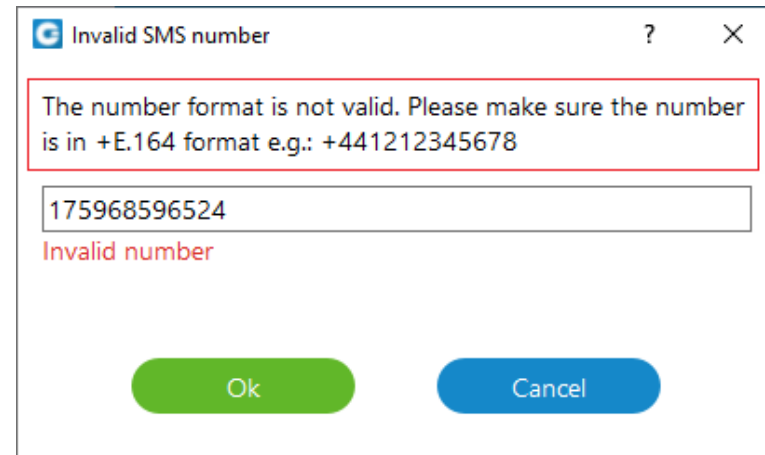
Close

Users can start the SMS conversation in two ways:

1. By clicking the SMS icon inside the toolbar to open the SMS window, or
2. By right-clicking on the contact and selecting the “Send SMS ” option from the drop-down menu.

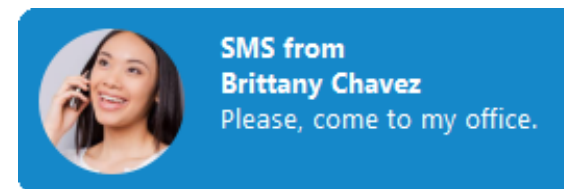


The SMS number must be in the E.164 format or a local number relative to PBX. Otherwise, you will not be able to create an SMS conversation.

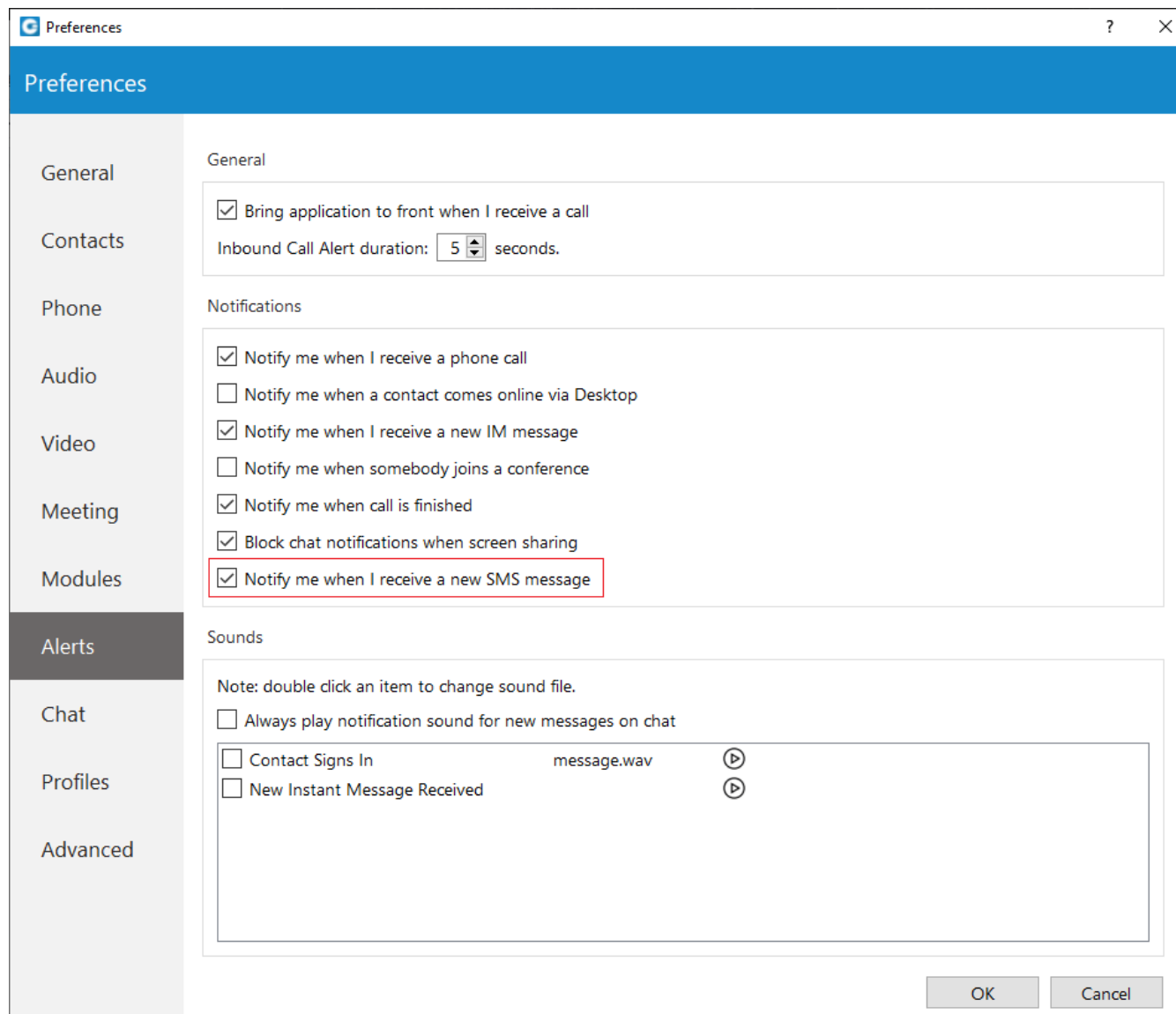


In case a contact has more than one number entered in his/her mobile list, the pop-up window will appear, after which users will be able to select to which number they want to send an SMS.

Upon receiving an SMS message, a pop-up notification will appear.

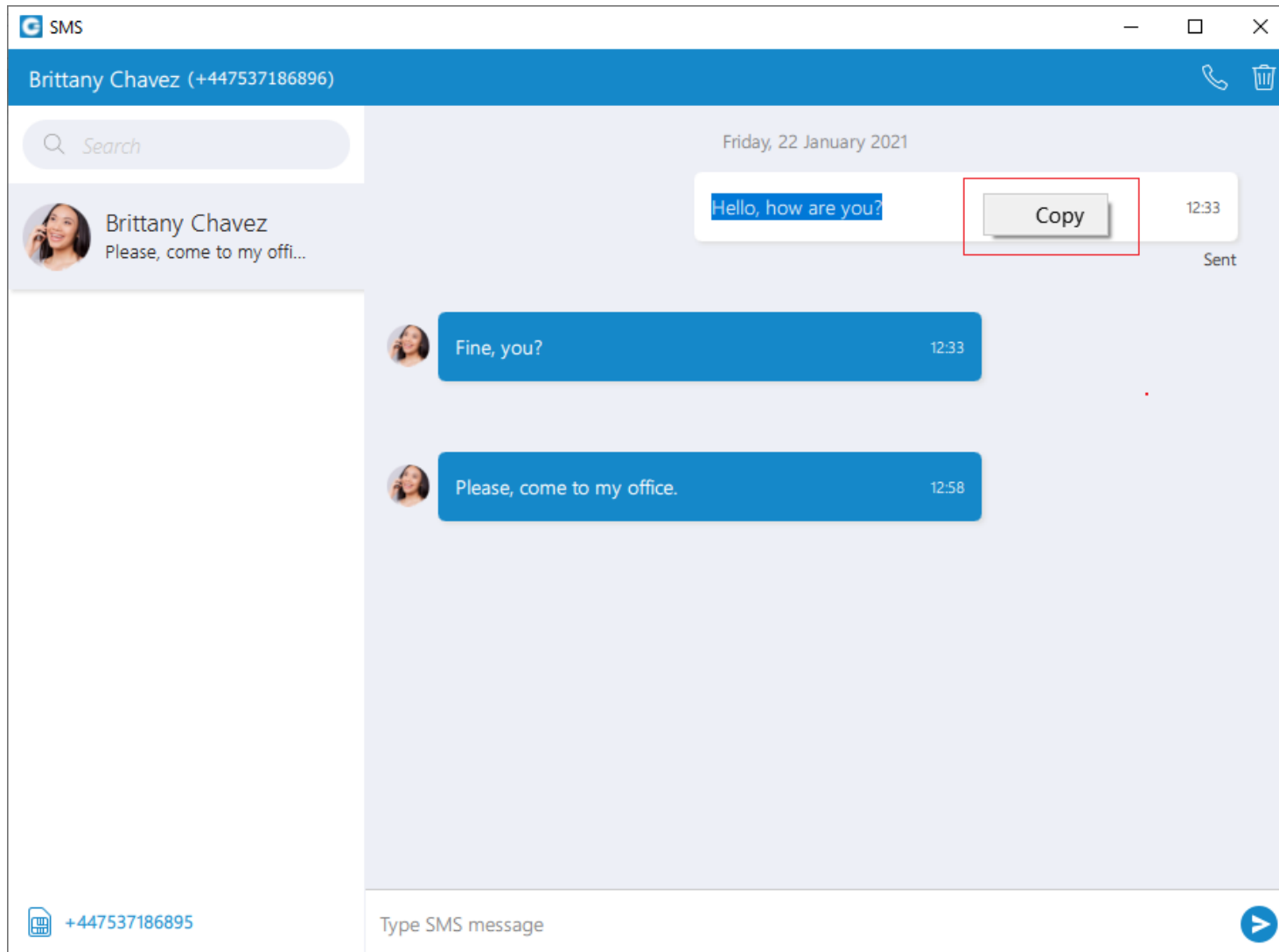


To turn off the SMS notifications, please navigate to 'Preferences' => 'Alerts' and uncheck the "Notify me when I receive a new SMS message" option. This option is checked by default.



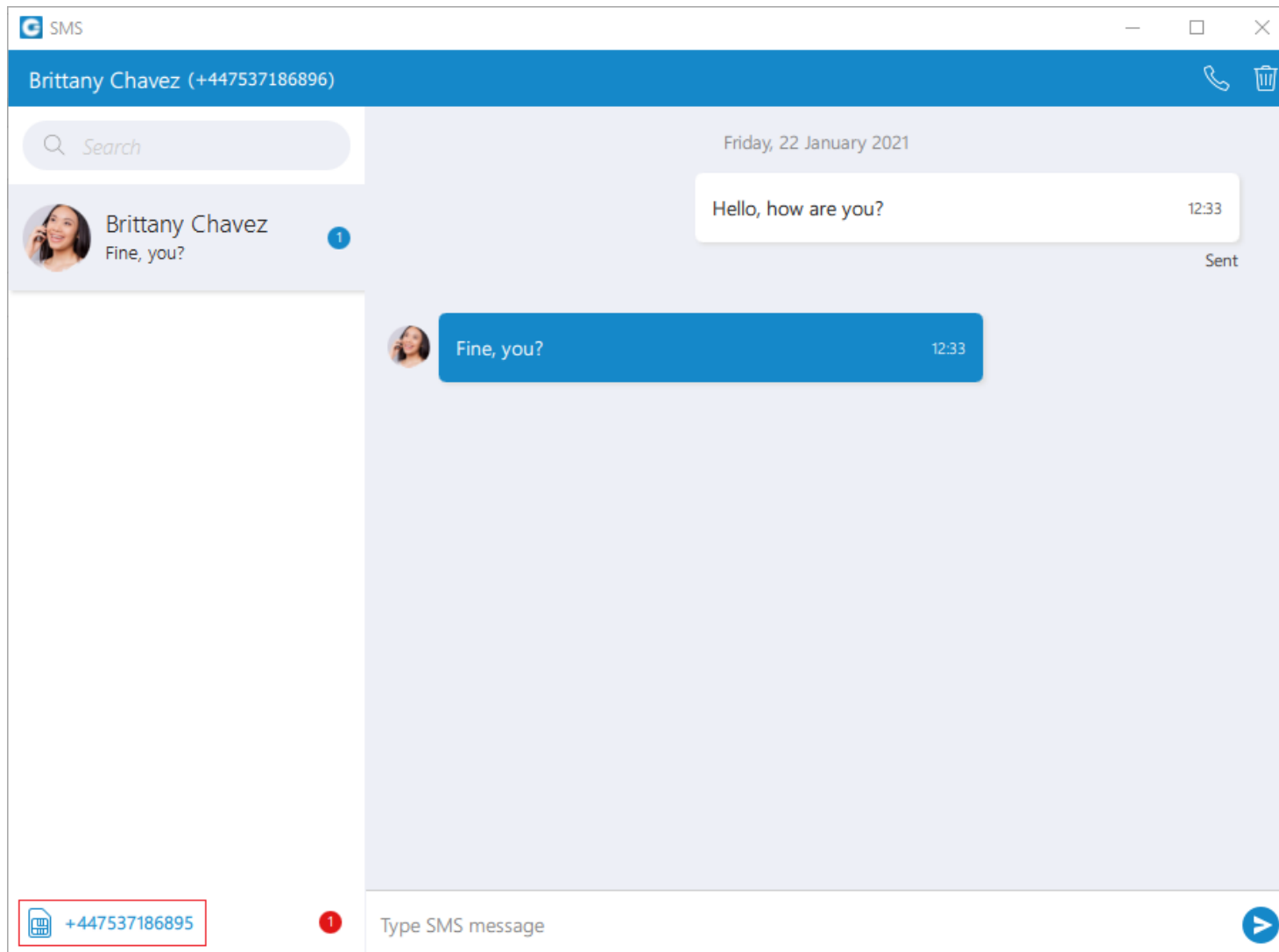


The SMS window has a similar look as the chat window. Right-clicking inside the rectangle allows you to copy the previously selected text.

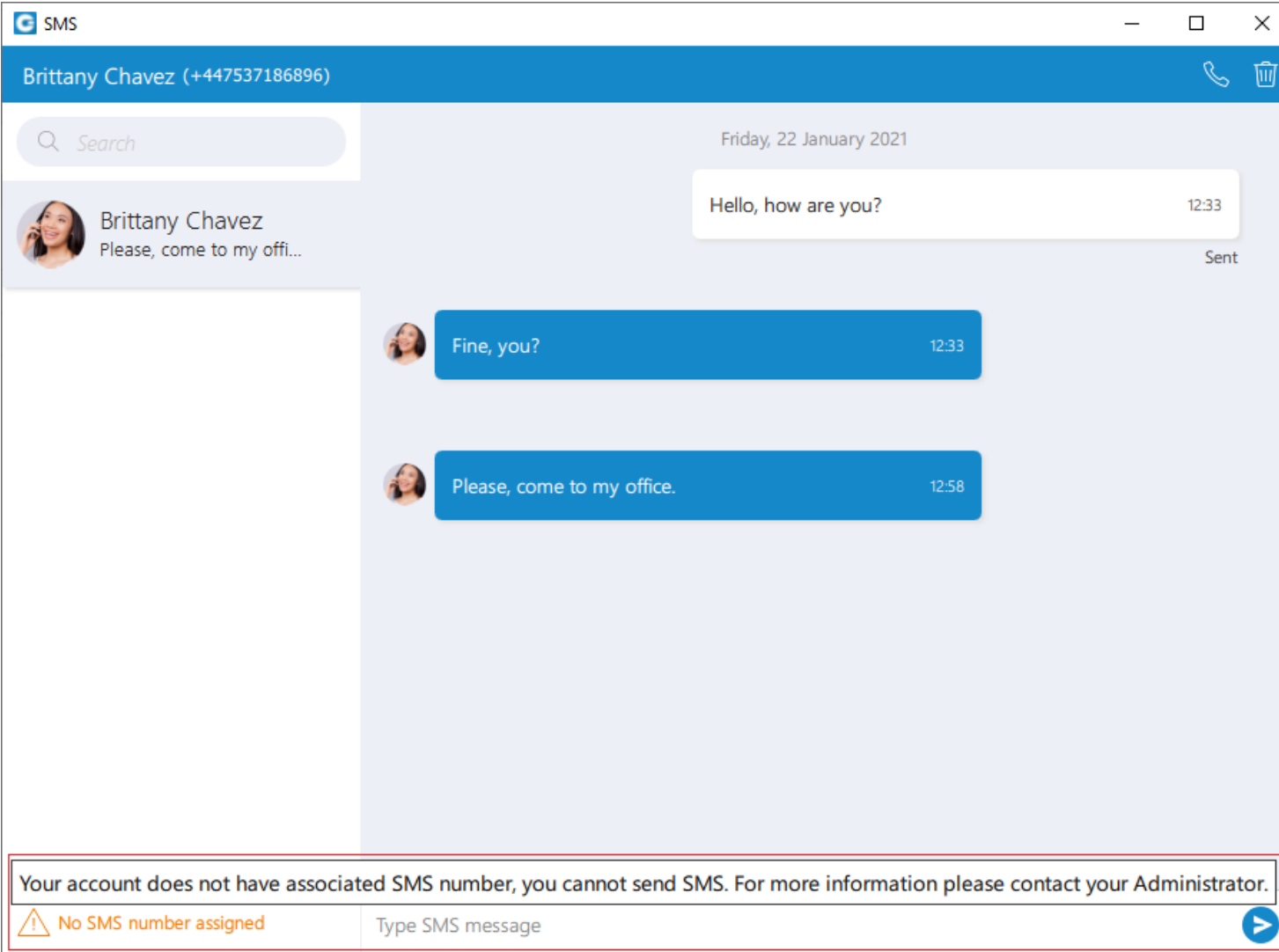


There are two types of indicators:

**The SMS card with a number** - Your account has an associated SMS number, you can send/receive SMS messages.



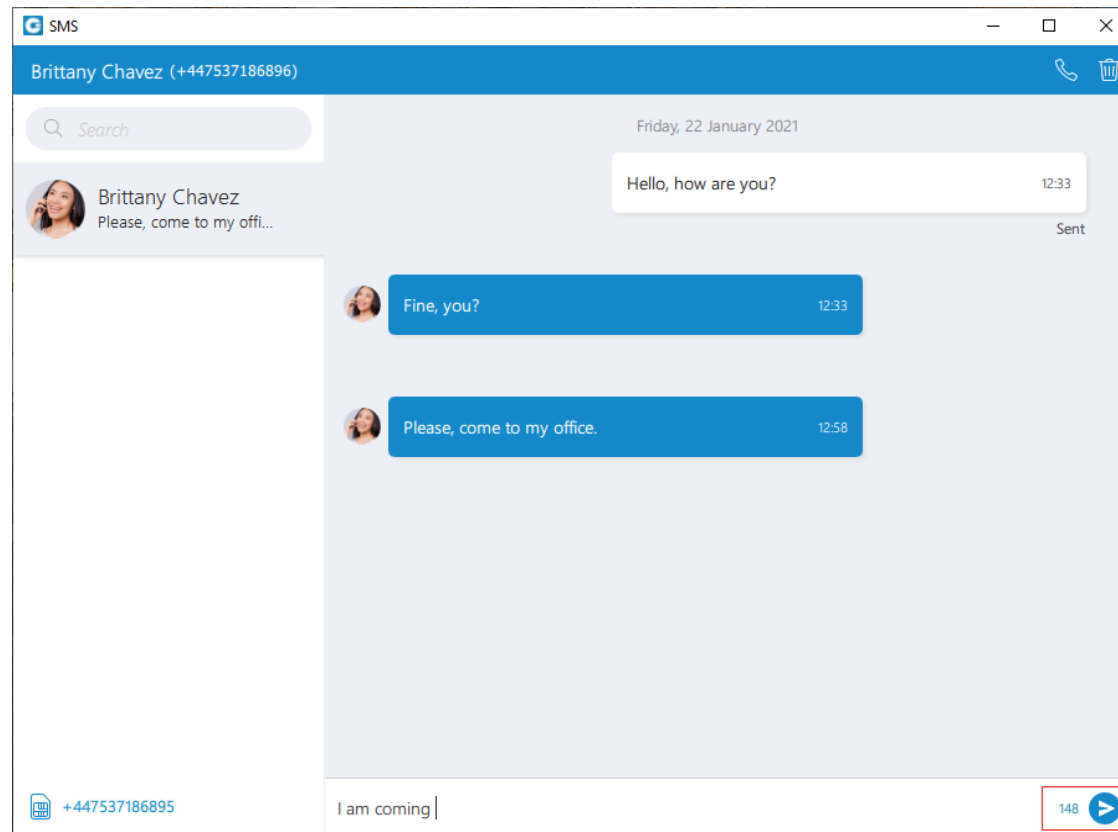
**The warning sign (the orange triangle)** - Your account does not have an associated SMS number, you cannot send/receive SMS messages. For more information, please contact your Administrator.



The screenshot shows a web-based SMS interface. At the top, the window title is "SMS" and the contact name is "Brittany Chavez (+447537186896)". A search bar is visible on the left. The conversation history includes a date separator for "Friday, 22 January 2021" and three messages: "Hello, how are you?" (received, 12:33), "Fine, you?" (sent, 12:33), and "Please, come to my office." (sent, 12:58). At the bottom, a red-bordered warning box contains the text: "Your account does not have associated SMS number, you cannot send SMS. For more information please contact your Administrator." Below this warning is a status bar with an orange triangle icon and the text "No SMS number assigned", a text input field containing "Type SMS message", and a blue send button.

To send an SMS message, click the 'Send' icon on the right side of the input field. The enter key on your keyboard represents a new line.

The maximum number of messages that you can send at the same time is four. Next to the 'Send' icon is the counter of SMS messages.



The SMS message has only three states:

- **Sending**
- **Sent** (This does not mean that the message has been delivered.)
- **Failed** (When the SMS message is in this state, you can click the 'Retry' option to send it again.)

# Bug Fixes & Improvements

- › Added support to include timestamp when sending seen and delivery reports in chat
- › Fixed a bug where the message pop-up is shown on each login if the chat feature is disabled
- › Fixed freeze caused by executing search per session in chat
- › Fixed a bug where 'Communicator 6 Help' opens version 5 documentation
- › Fixed video call crashes
- › Fixed automatic updates for Linux users
- › Meeting module: Increased the maximum number of video participants in grid view from 9 to 12
- › Meeting module: Increased the spacing in meeting chat between text and time label
- › Meeting module: Added an automatic reconnection to the meeting chat server if a connection loss happens
- › Meeting module: Added a scroll bar and word wrapping to the "Meeting List" window
- › Meeting module: Fixed a bug where the camera is still in use after the meeting has ended
- › Meeting module: Fixed a bug where avatars are not visible in the meeting participant list
- › Meeting module: Fixed a bug where the participant list is not displayed in the "Meeting List" window
- › Meeting module: Fixed a bug where the confirmation window is not visible when trying to delete a meeting from the "Meeting Details" window
- › Meeting module: Fixed a bug where the participant video stream would be paused after a connection loss
- › Meeting module: Fixed a bug where the presenter's video stream would be paused after hiding and showing the video carousel
- › Updated the application icon for macOS to adjust it for Big Sur
- › Updated PJSIP to version 2.10
- › Updated French translation

